



Bushlands Pet Retreat

Cat and dog holidays

Terms & Conditions

Boarding fees and additional charges

In general, all boarding costs are covered in our daily boarding rate. The only additional costs would be direct reimbursement of tick and flea treatment or direct veterinary costs if required.

Dog and Cat Act

Our services are provided in accordance with the Western Australian Cat Act (2011), Dog Act (1976) and the Shire of Capel regulations and good pet boarding practices.

Vaccinations

We need to sight your pets current vaccination records to ensure that a minimum C5 immunisation booster for dogs, and F3 for cats has been administered within the last 12 months and not less than 14 days prior to boarding for first time vaccinations.

Minimum age

Because cats and dogs under 4 months may not have had all their vaccinations yet, they are more vulnerable to catching airborne viruses and might not be able to easily fight them off. Therefore, our minimum age requirement is 4 months. Our advice is to board puppies and kittens at your veterinarian's clinic until they are fully immunised.

Ticks and fleas

All pets should have current tick and flea treatment prior to boarding. If further treatment is required, we will administer and charge for direct costs only.

Medications

We will administer medications to your pet only on your instructions or after a veterinary consultation. Please complete our Medication Authorisation form and bring it along with your pet. Alternatively, we can complete the form together at check-in.

Veterinary treatment

If a veterinary consultation or treatment is required, we will make every effort to call you for authorisation. We will transport your pet to our usual veterinarian for consultation and treatment unless otherwise agreed. There is no transportation charge to our usual vet, however all direct costs need to be paid to the veterinary clinic or reimbursed to Bushlands Pet Retreat on the departure day.

Insurance

Bushlands Pet Retreat has public liability insurance including and custody, care and control cover, however this does not include general sickness insurance for veterinary expenses.